



**STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division
Health Care Services Branch
P. O. Box 700190
Kapolei, Hawaii 96709-0190

July 10, 2014

MEMORANDUM

MEMO NO.
FFS-M1410

TO: Durable Medical Equipment (DME) providers

FROM: Kenneth S. Fink, MD, MGA, MPH *KF*
Med-QUEST Division Administrator

SUBJECT: BENEFITS TO MEDICAID BENEFICIARIES

The Department of Human Services (DHS), Med-QUEST Division (MQD) uses Medicare guidelines for many services provided to Medicaid beneficiaries. However, health plans for the QUEST or QUEST Expanded Access (QExA) programs may have situations where DME product requests are not consistent with Medicare guidelines for their Medicaid beneficiaries. In situations where Medicaid is primary, MQD supports deviation from the Medicare guidelines to provide DME to Medicaid beneficiaries.

Please contact Patti Bazin via e-mail at pbazin@medicaid.dhs.state.hi.us or 808-692-8083 if you do not feel that the DME request from a health plan is reasonable for review.

c: QUEST health plans
QExA health plans
QI health plans