



STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
Med-QUEST Division  
Health Care Services Branch  
P. O. Box 700190  
Kapolei, Hawaii 96709-0190

September 14, 2009

MEMORANDUM

ACS M09-23

TO: Medicaid Acute Care Hospitals, Nursing Facilities, and Hospice Providers

FROM: Kenneth S. Fink, MD, MGA, MPH  
Med-QUEST Division Administrator **KF**

SUBJECT: 1147 TECHNICAL ASSISTANCE FOR ONLINE UTILIZERS

The Med-QUEST Division (MQD) would like to thank all providers who attended the statewide webinar training on the online processing of the 1147 Level of Care Evaluation Forms which was conducted on May 14, 2009 by MQD's contractor, Health Services Advisory Group (HSAG).

Since the implementation of the online system, a significant number of providers and QExA health plan care coordinators are utilizing it. Providers, plans, and MQD staff have found that this online system provides an efficient way to process the 1147 forms. To facilitate increased use of the online system, the QExA health plans and MQD will be offering technical assistance to providers on a first come first served basis.

If you are not utilizing the online system or require further assistance with the program, please email or call your QExA Security Point of Contact (SPOC) or MQD staff to schedule your session.

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