

# My Choice My Way

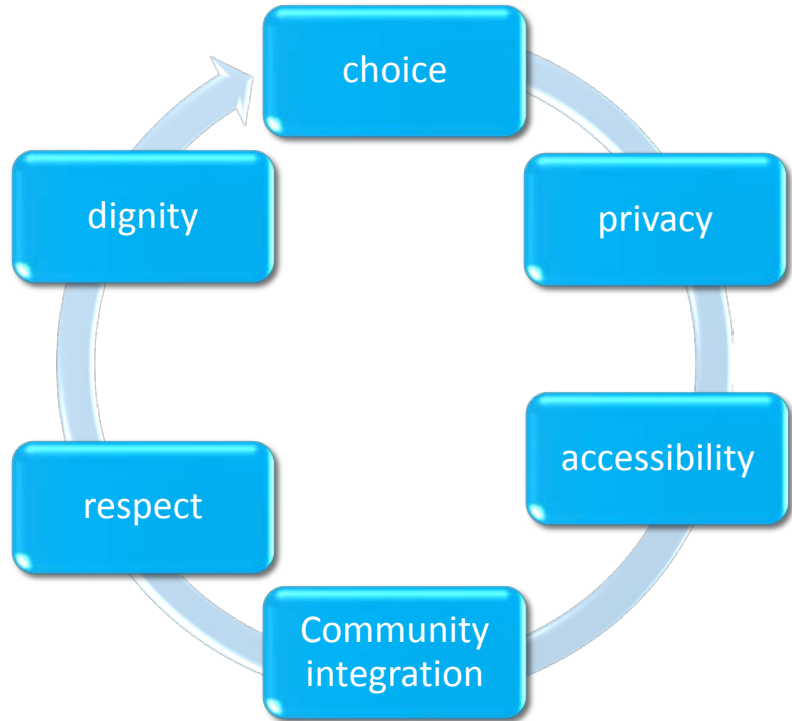
## Information Session

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# What's been done since last update?

- ✓ How is their setting doing for community integration?
- ✓ Self-assessment surveys to a sample of participants and all Medicaid home and community based providers
- ✓ Surveys focused on



# What's been done since last update?

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## Surveys

- ✓ State staff entered all the survey responses into Survey Monkey to analyze the results
- ✓ Response rate

	# of surveys sent	% of surveys completed
<b>Participant- Residential</b>	333	47.7%
<b>Provider- Residential</b>	1688	44.4%
<b>Participant- Non Residential</b>	306	33.6%
<b>Provider- Non Residential</b>	49	59.2%

# What's been done since last update?

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## Setting Analysis

- ✓ My Choice My Way advisory group made a tool to analyze the results
- ✓ Draft of the tool on the MQD website for public comment in July
- ✓ MQD is analyzing the data
- ✓ Analysis completed mid-August

# Transition Plan

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- ✓ Revised on June 9, 2015
- ✓ CMS suggested that we add a table of the public comments
- ✓ The revised version is available at [www.med-quest.us](http://www.med-quest.us)

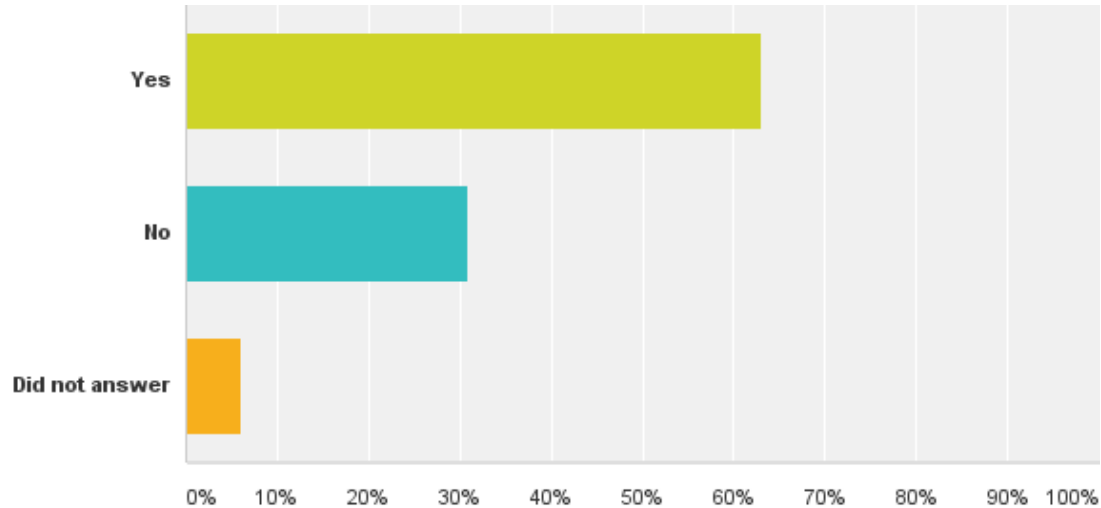
# How is Hawaii doing on Choice?

Participant Residential Survey Results



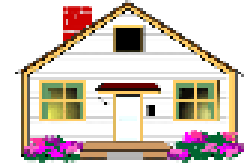
## Choice of Residence

Did you pick where you live?



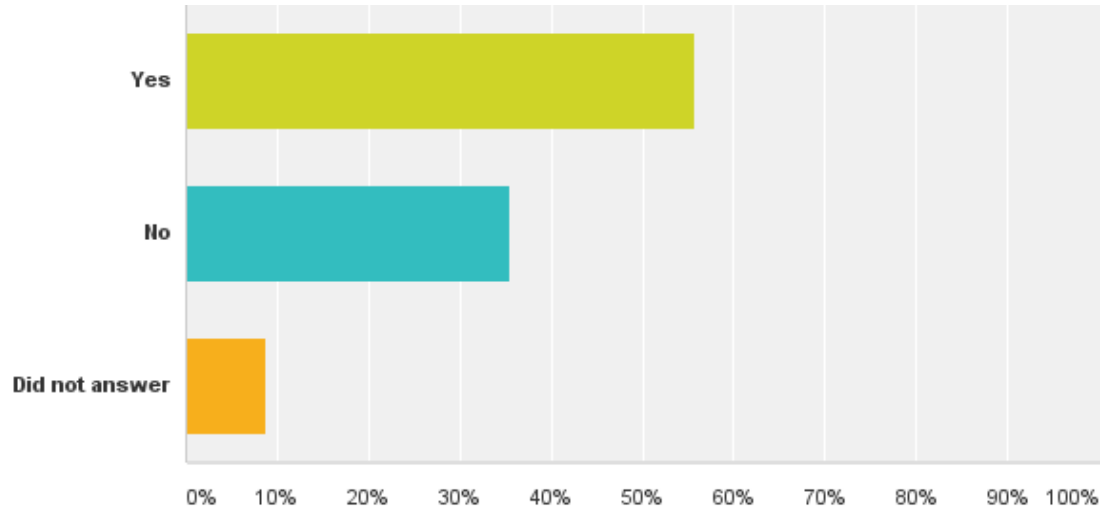
# How is Hawaii doing on Choice?

Participant Residential Survey Results



## Choice of Residence

Did you visit other places before you picked where you live now?



# How is Hawaii doing on Choice?

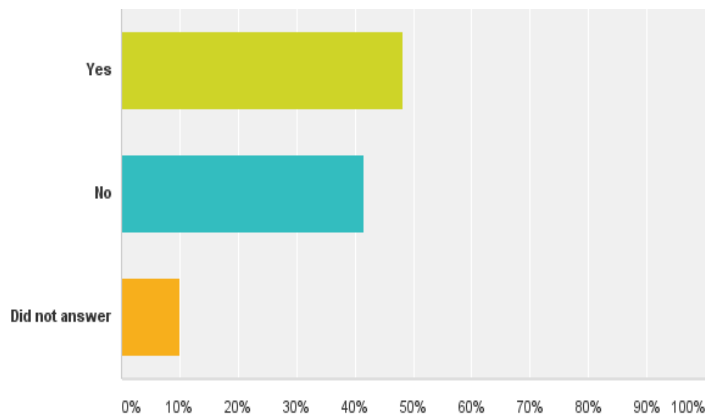
## Residential Survey Results



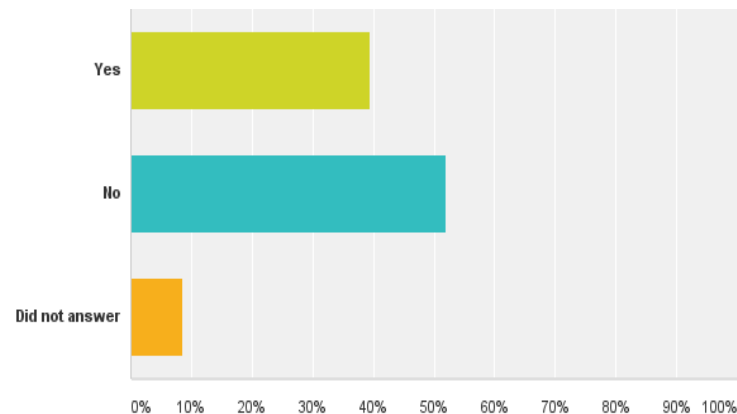
### Person Centered Planning

Do you attend your Person-Centered Planning meetings?

Participant



Provider





# How is Hawaii doing on Choice?

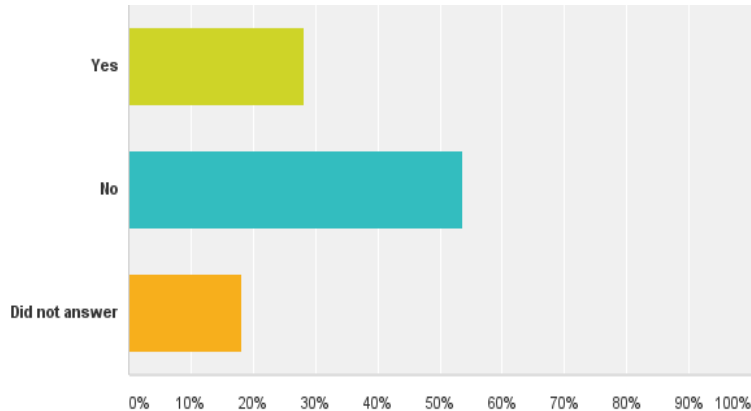
## Residential Survey Results



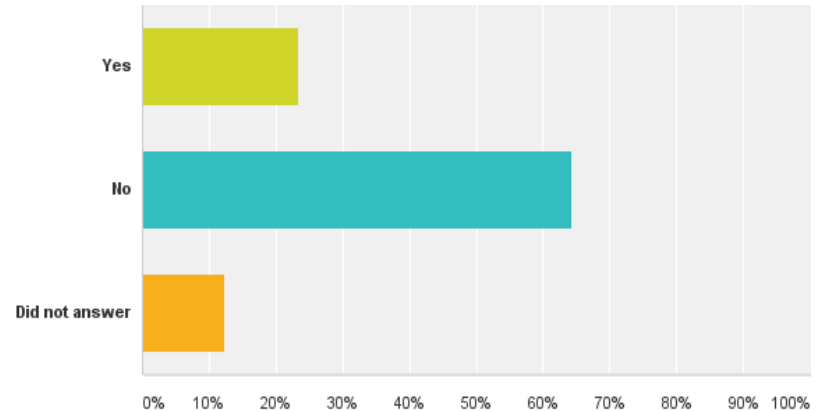
### Person Centered Planning

Can you pick the time, place, and who attends your meeting?

Participant



Provider



# How is Hawaii doing on Choice?

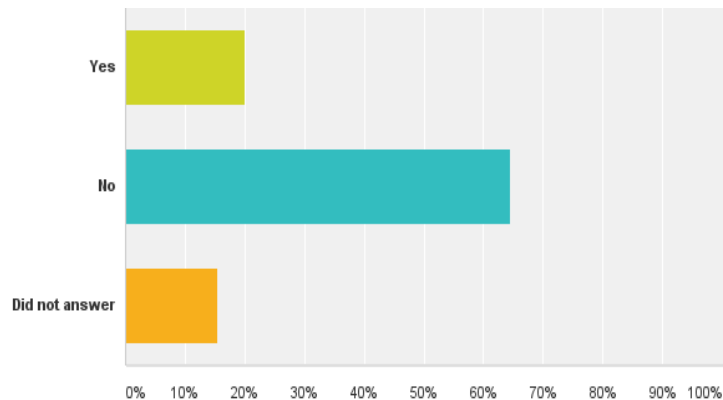
## Residential Survey Results



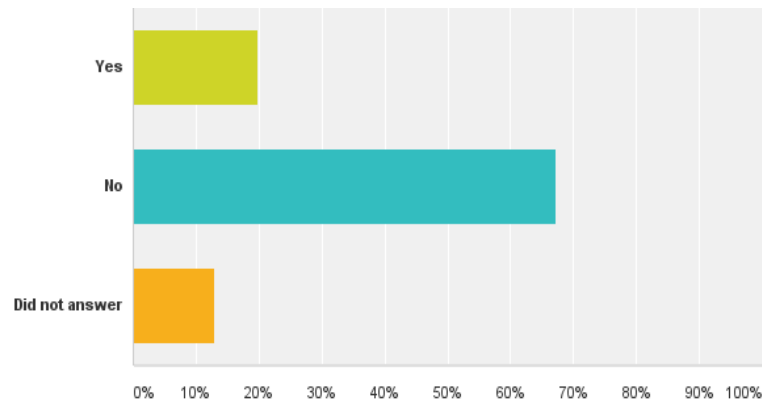
### Person Centered Planning

Are you in charge of your own meeting?

Participant



Provider



# How is Hawaii doing on Choice?

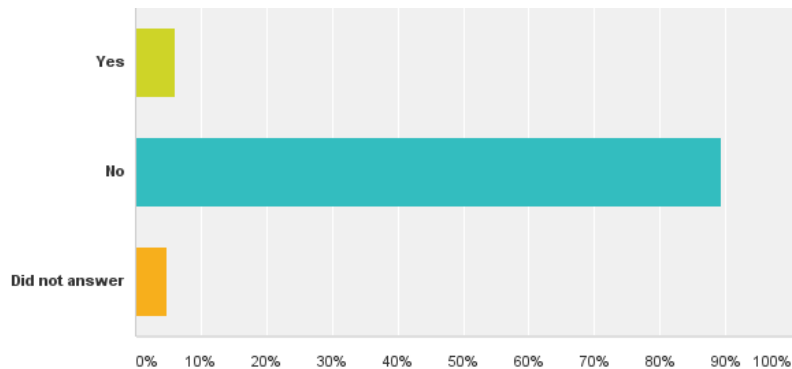
## Residential Survey Results



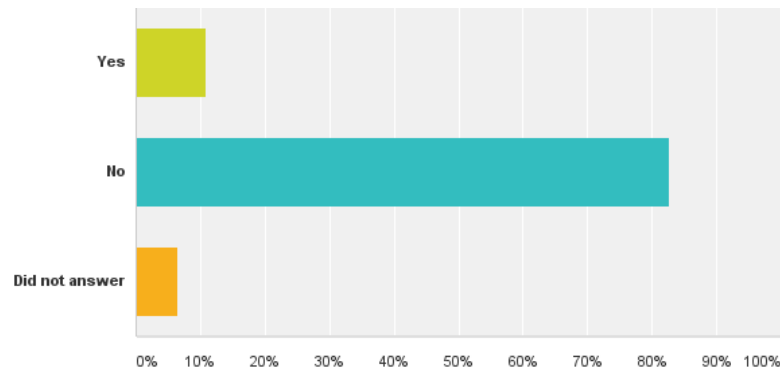
### Home Access

Do you have a key to your home?

Participant



Provider



# How is Hawaii doing on Choice?

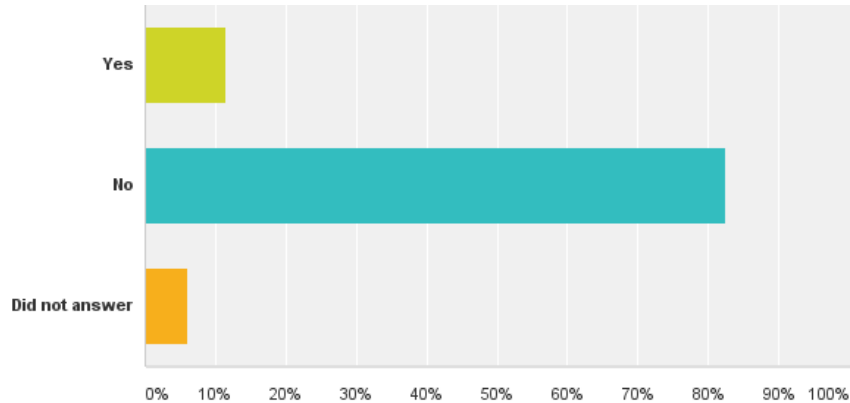
## Residential Survey Results



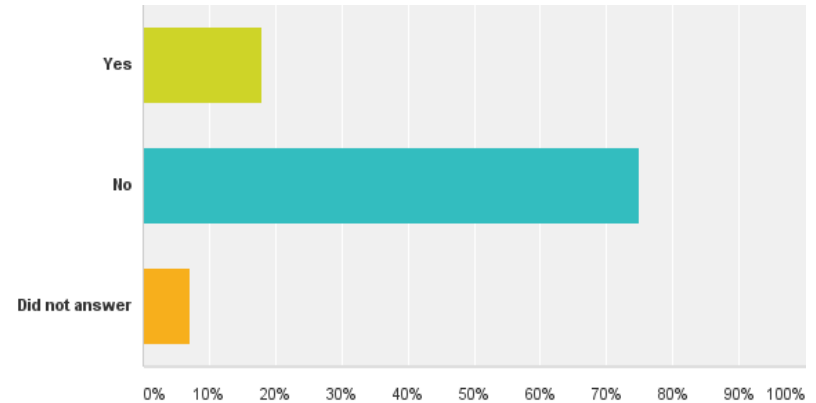
### Home Access

Do you have a key to your bedroom?

Participant



Provider



# How is Hawaii doing on Choice?

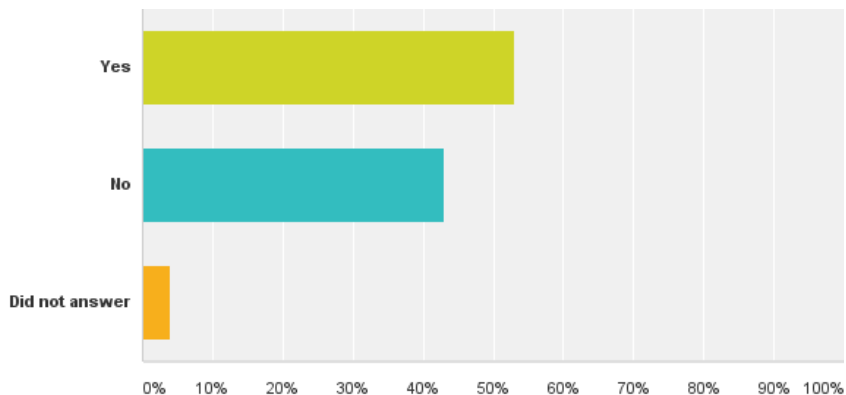
## Residential Survey Results



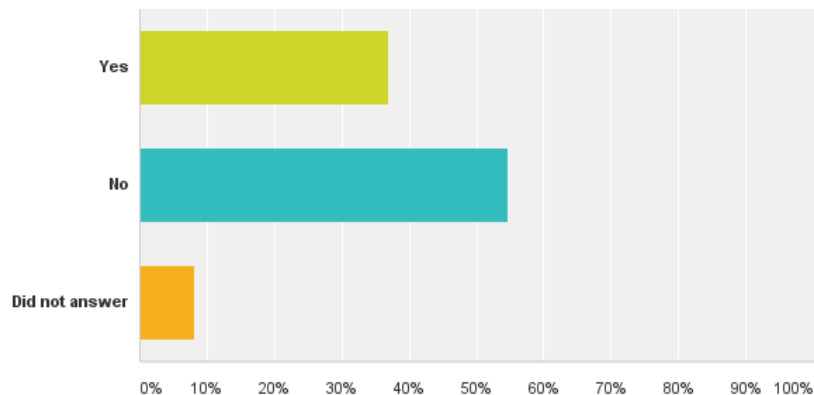
### Home Access

Can you close and lock the bedroom door?

Participant



Provider



# How is Hawaii doing on Choice?

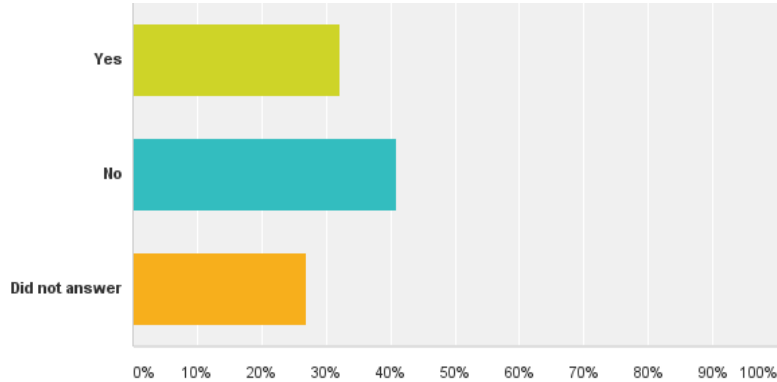
Residential Survey Results



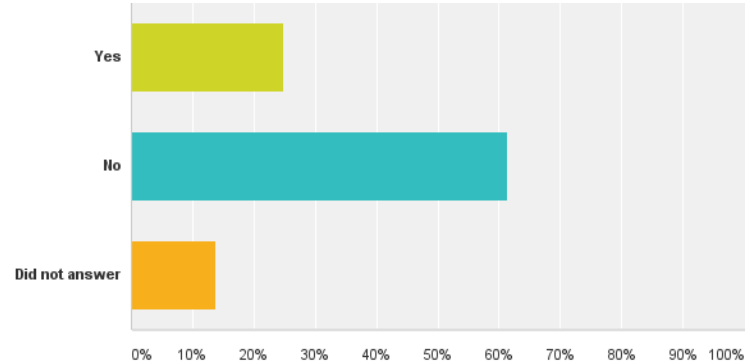
## Technology Access

Can you go on the computer when you want?

Participant



Provider



# How is Hawaii doing on Choice?

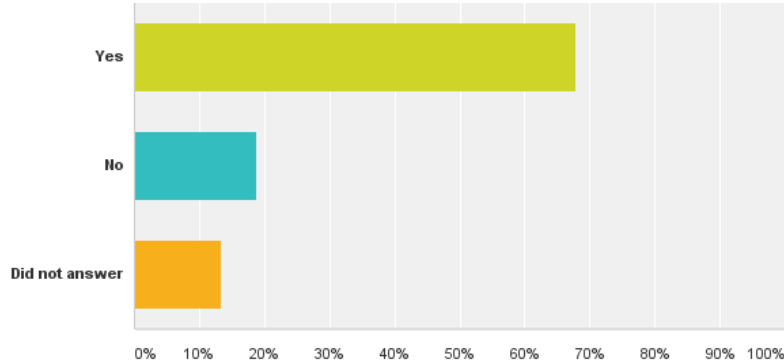
Residential Survey Results



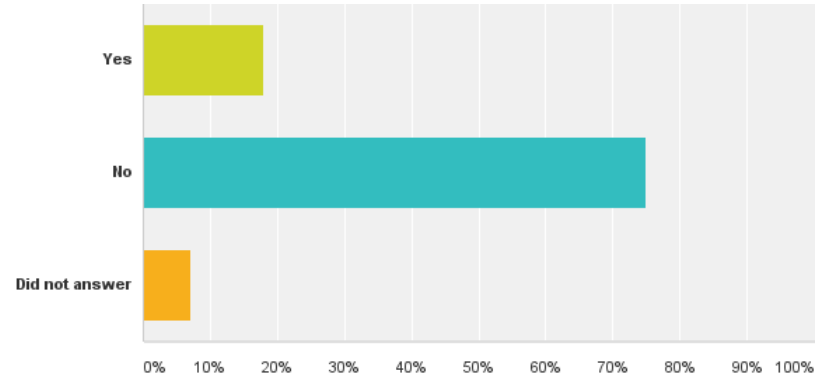
## Technology Access

Does your home have internet connection that you can use?

Participant



Provider



# How is Hawaii doing on Choice?

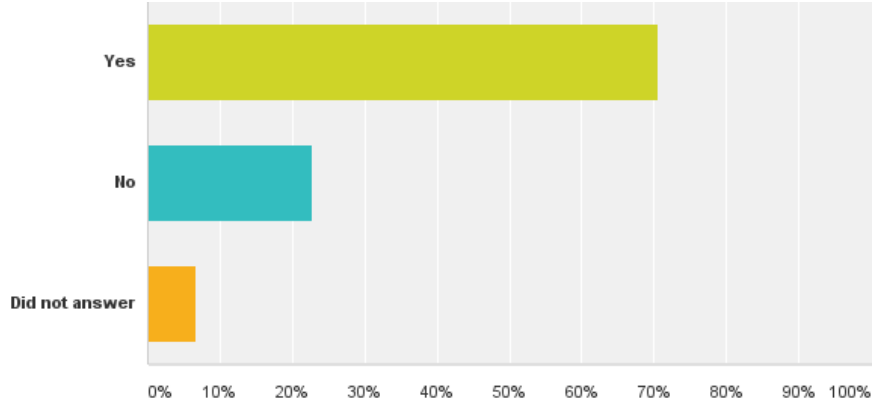
Residential Survey Results



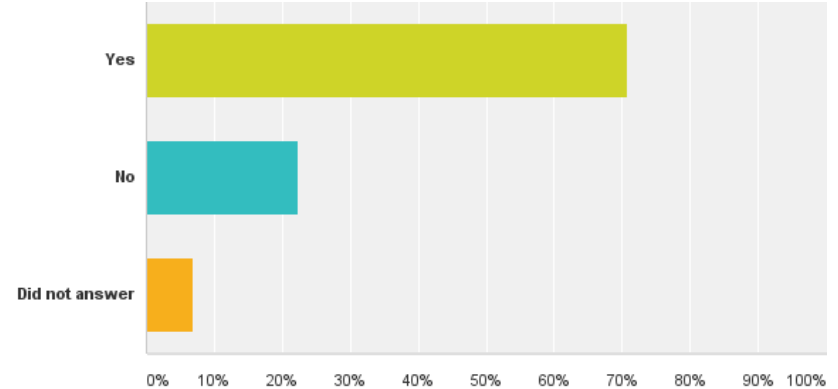
## Meals & Snacks

Do you choose what you want to eat?

Participant



Provider





# How is Hawaii doing on Choice?

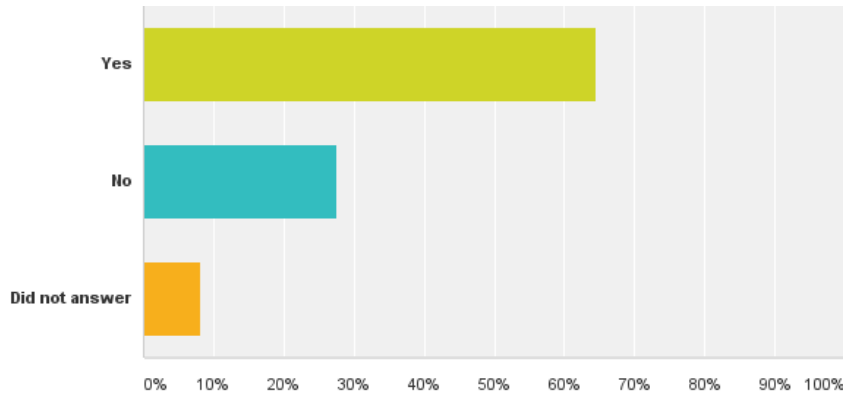
Residential Survey Results



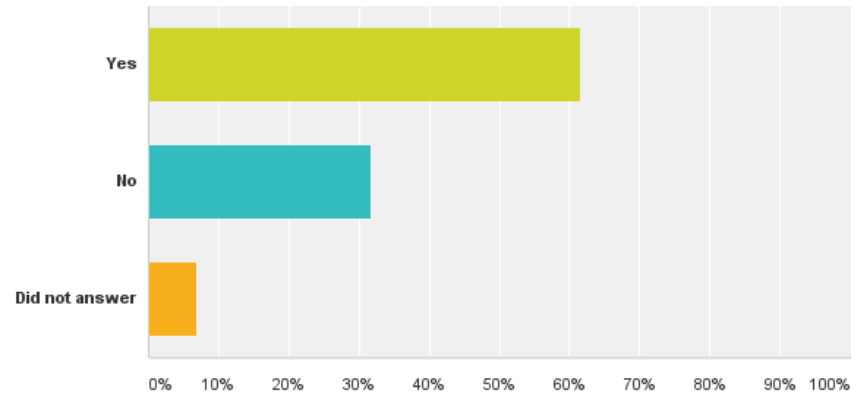
## Meals & Snacks

Can you pick the time you want to eat?

Participant



Provider



# How is Hawaii doing on Choice?

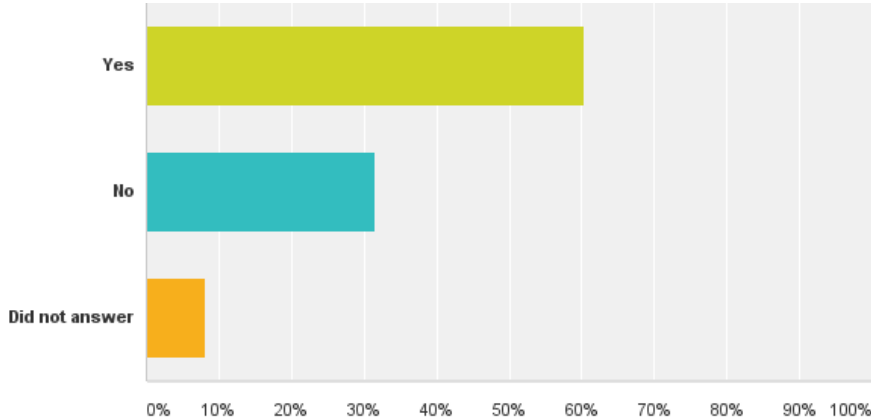
Residential Survey Results



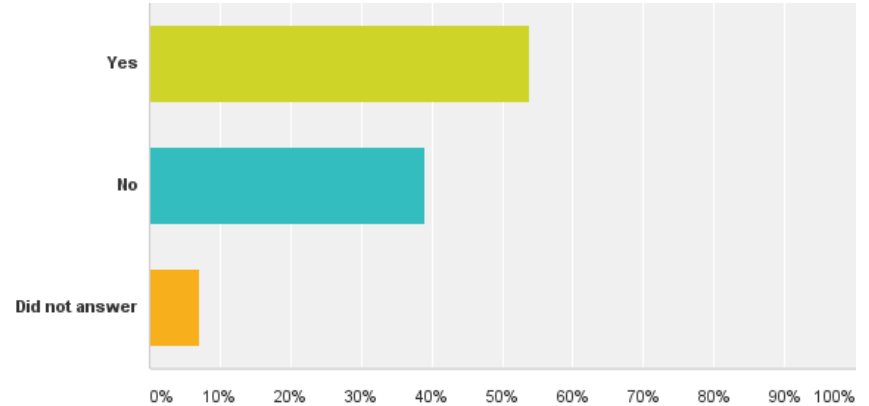
## Meals & Snacks

Do you choose who you eat with?

Participant



Provider



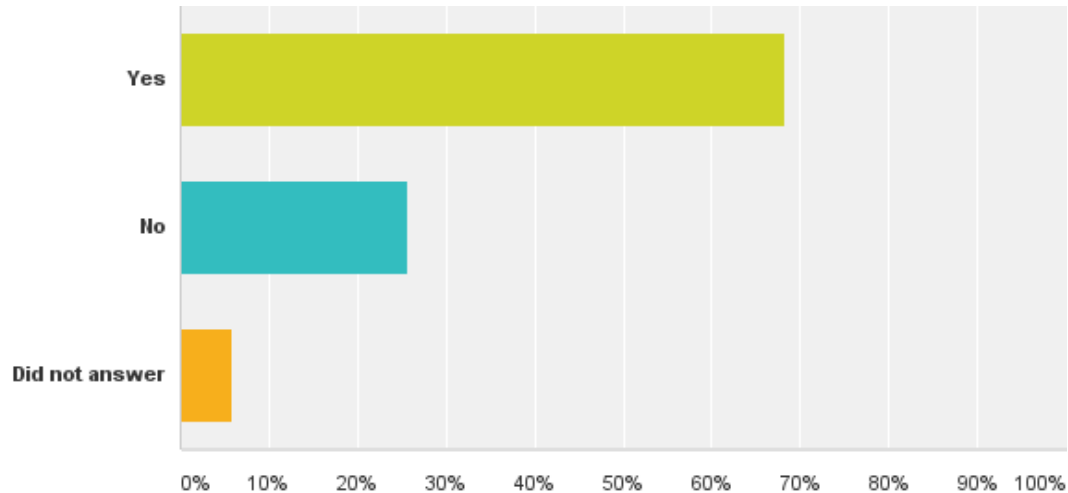
# How is Hawaii doing on Choice?

Participant Day Program Survey Results



## Choice of Program

Did you pick your program?



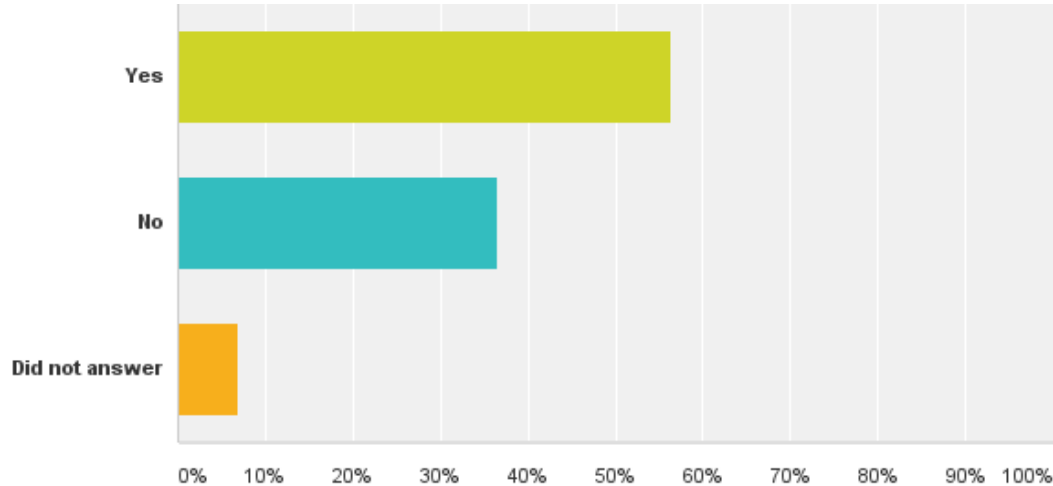
# How is Hawaii doing on Choice?

Participant Day Program Survey Results



## Choice of Program

Did you visit other programs before you picked your day program?



# How is Hawaii doing on Choice?

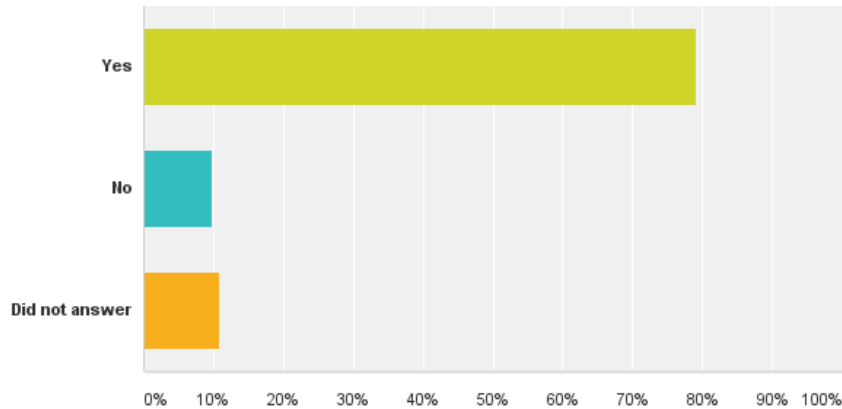
Day Program Survey Results



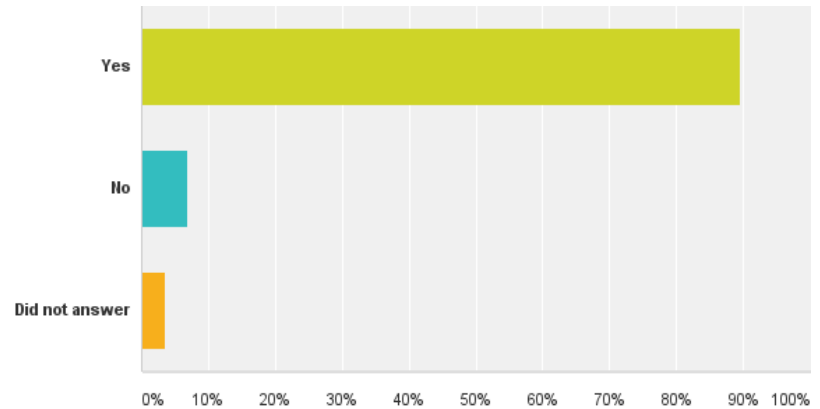
## Person Centered Planning

Do you attend your Person-Centered Planning meetings?

Participant



Provider



# How is Hawaii doing on Choice?

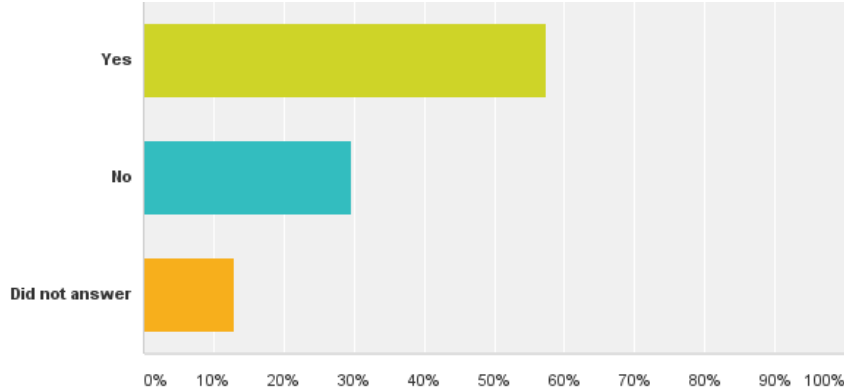
Day Program Survey Results



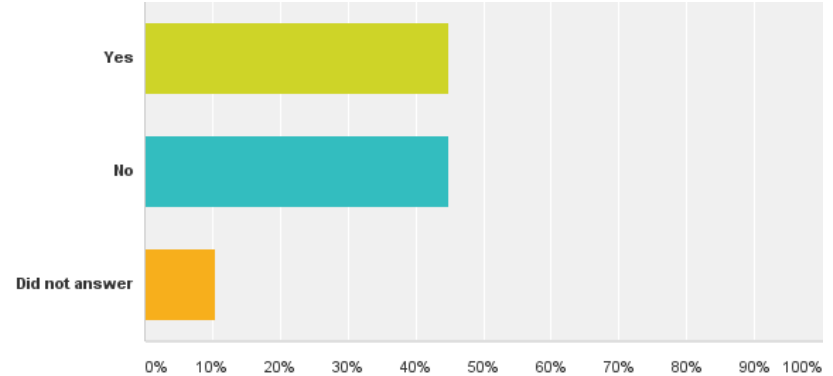
## Person Centered Planning

Can you pick the time, place, and who attends your meeting?

Participant



Provider



# How is Hawaii doing on Choice?

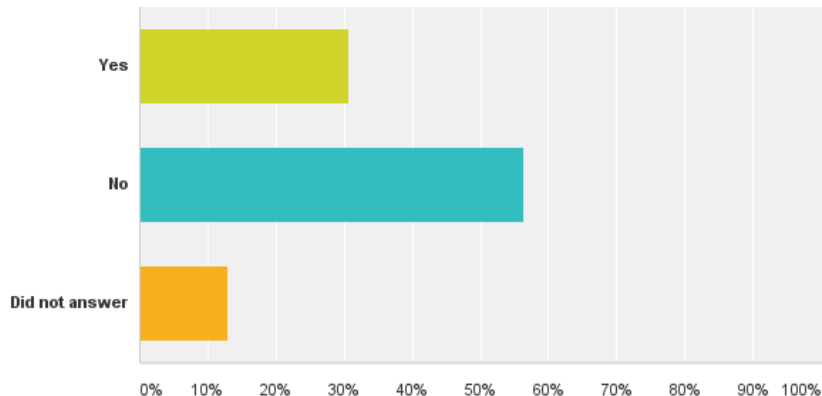
## Day Program Survey Results



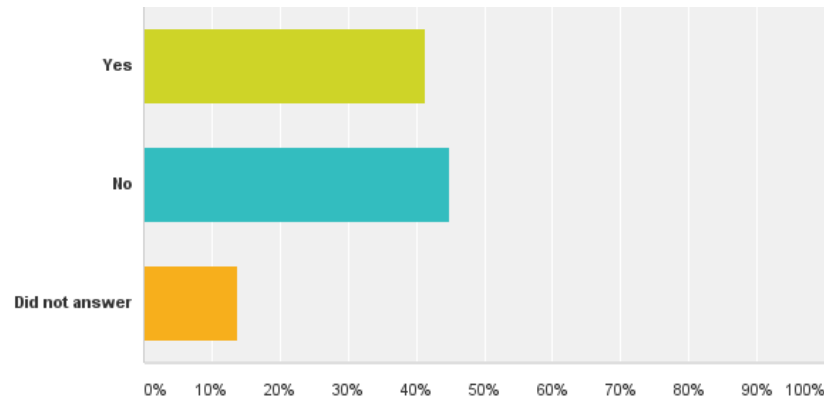
### Person Centered Planning

Are you in charge of your own meeting?

Participant



Provider



# How is Hawaii doing on Choice?

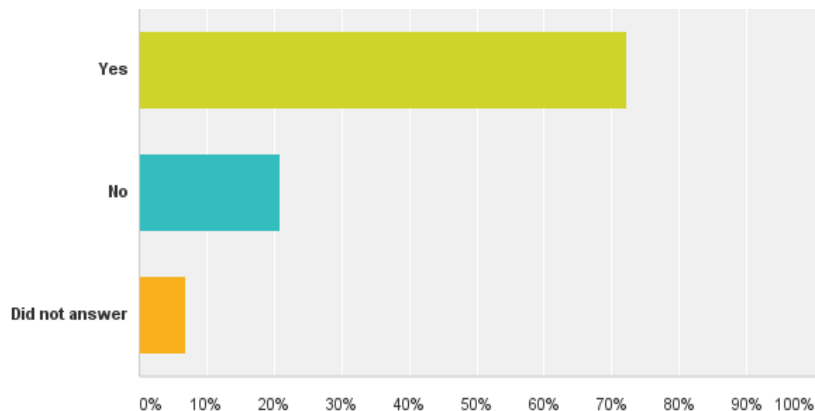
Day Program Survey Results



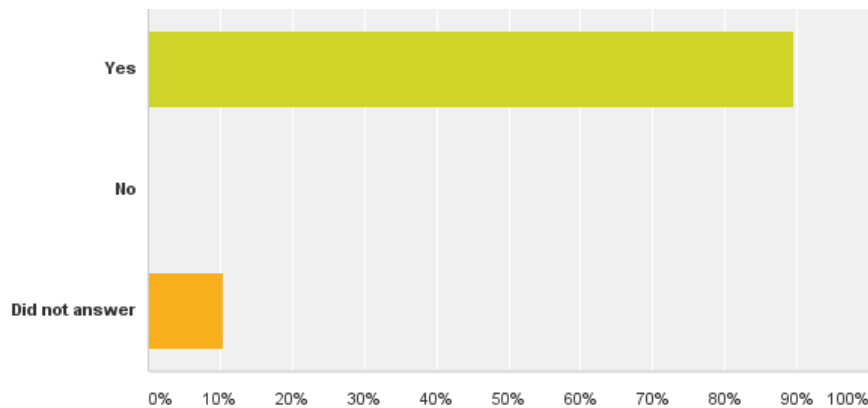
## Program Activities

Do you choose your program activities?

Participant



Provider





# How is Hawaii doing on Choice?

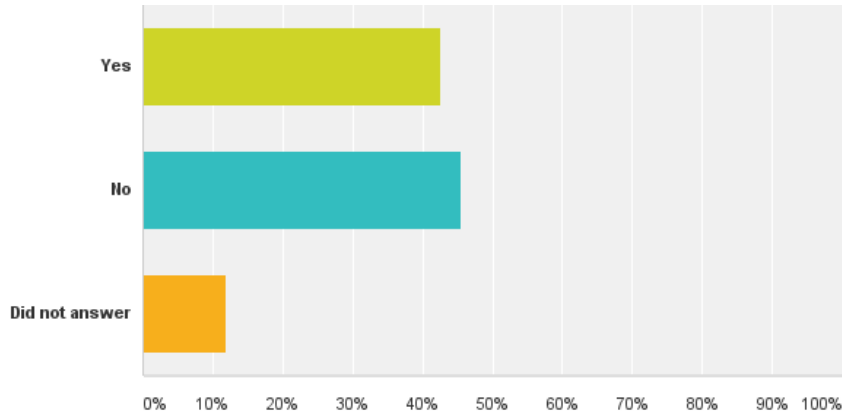
Day Program Survey Results



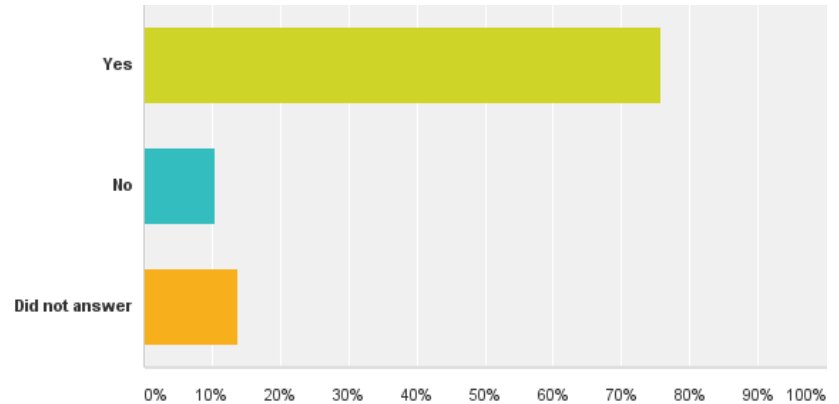
## Program Activities

Do you pick what time you do them?

Participant



Provider



# How is Hawaii doing on Choice?

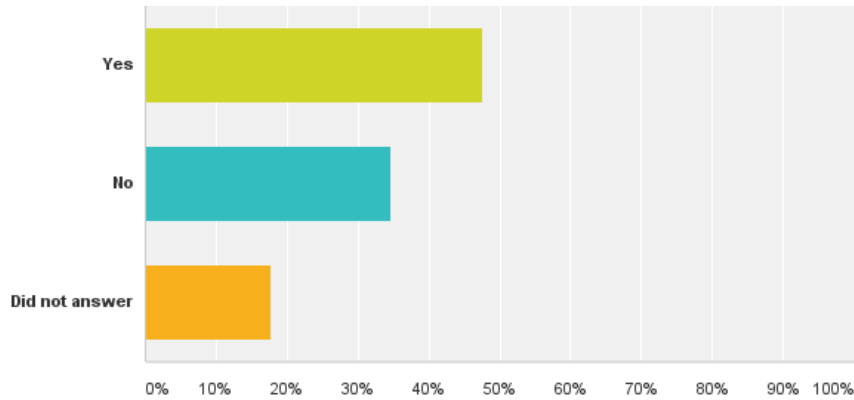
## Day Program Survey Results



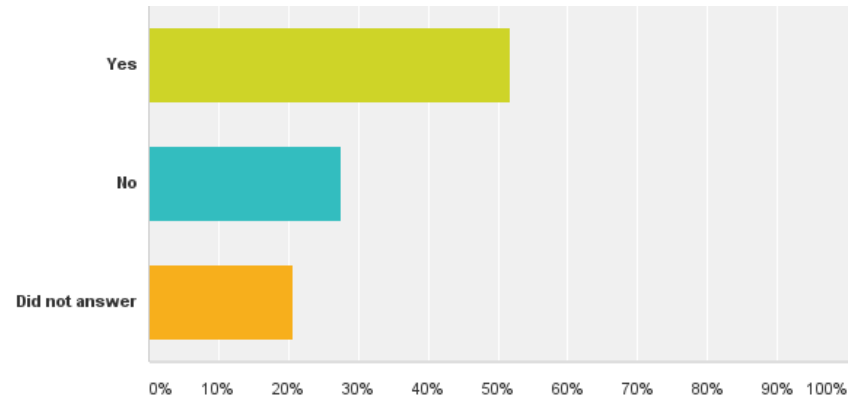
### Jobs

Are there job opportunities?

Participant



Provider



# How is Hawaii doing on Choice?

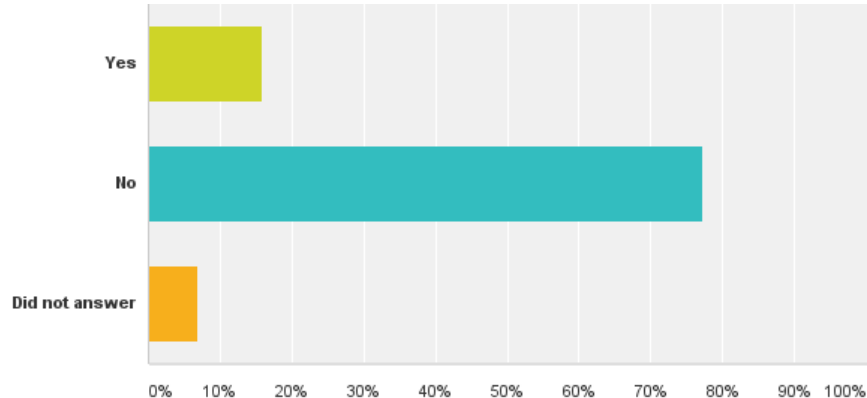
## Day Program Survey Results



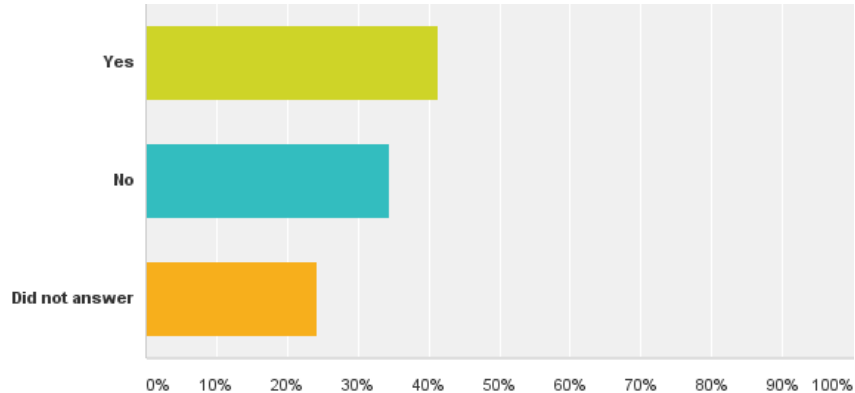
### Jobs

Do you have a job?

Participant



Provider



# How is Hawaii doing on Choice?

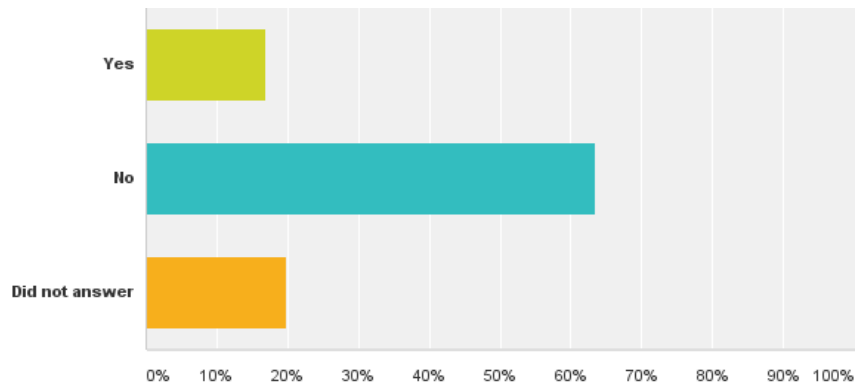
## Day Program Survey Results



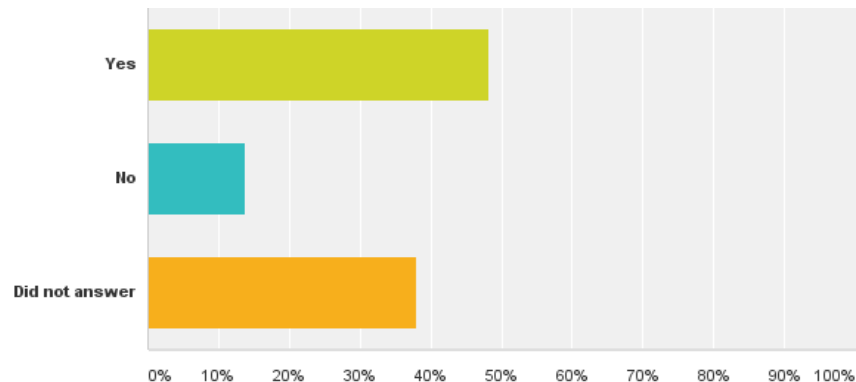
### Jobs

If no, do you need help finding a job?

Participant



Provider



# How is Hawaii doing on Choice?

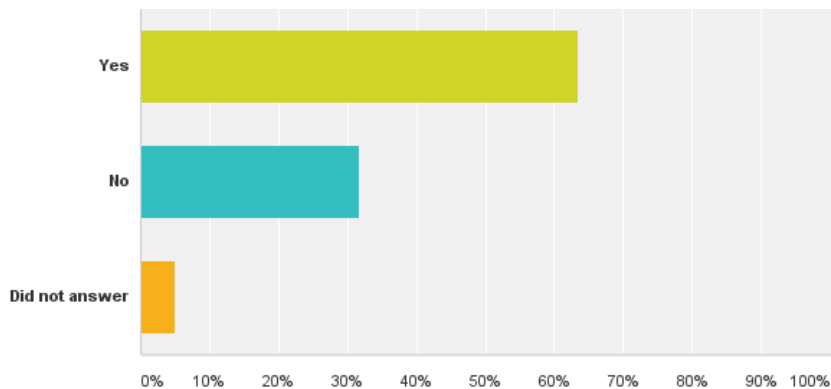
Day Program Survey Results



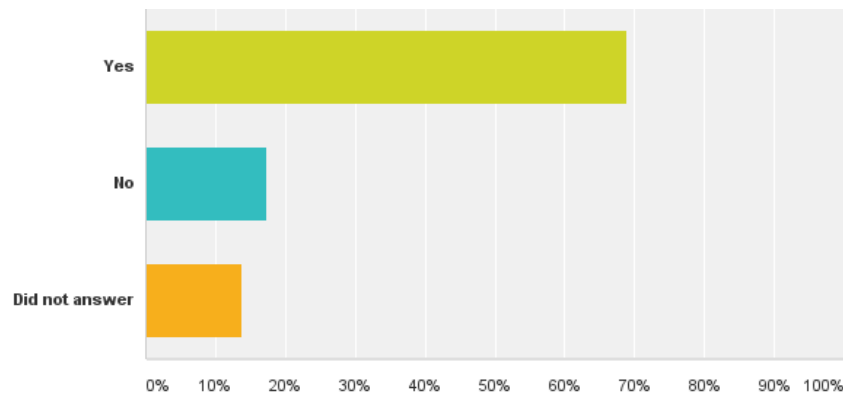
## Meals & Snacks

Do you choose what you want to eat?

Participant



Provider



# How is Hawaii doing on Choice?

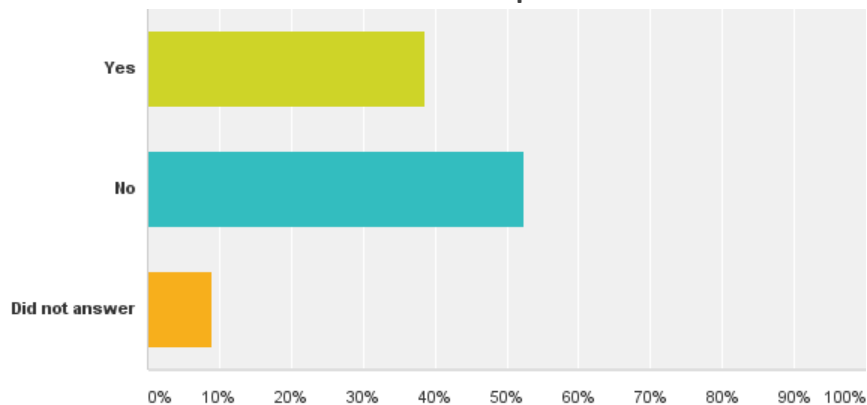
Day Program Survey Results



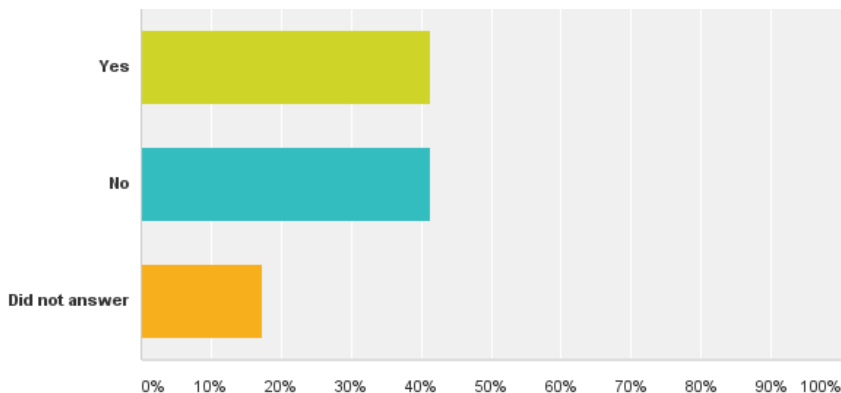
## Meals & Snacks

Can you pick the time you want to eat?

Participant



Provider



# How is Hawaii doing on Choice?

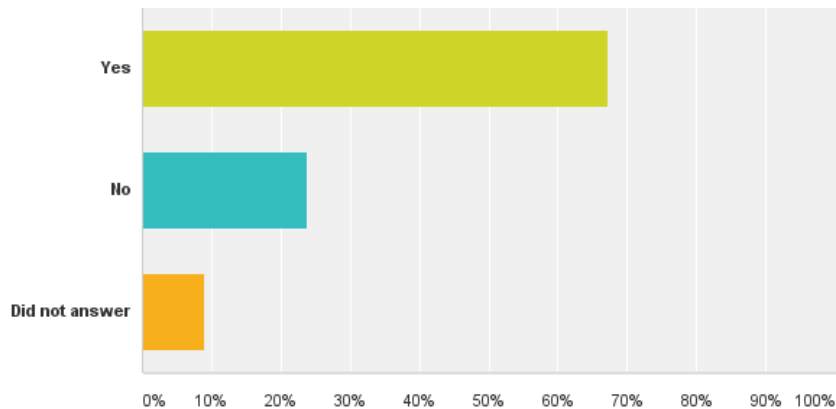
Day Program Survey Results



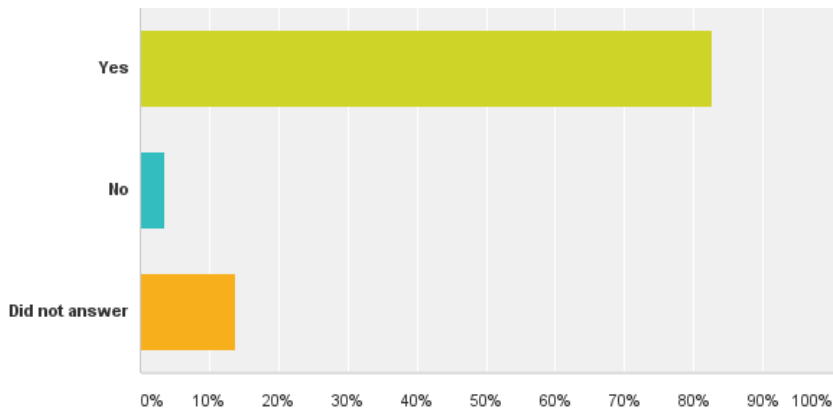
## Meals & Snacks

Do you choose who you eat with?

Participant



Provider



# What's next?

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## **Settings Compliance**

- The state will use settings analysis tool to setting compliance
- The state is using the four categories determined by CMS



# Setting Compliance

## Category 1

The setting fully (100%) aligns with the home and community based services (HCBS) final rule.

	Category 1
Federally Defined Categories	The setting fully (100%) aligns with the HCBS final rule.
Total # of Settings	2
Rate and % of Setting Compliance Based on Survey Response	Best
	100%
# of Settings for Each Category	2

# Setting Compliance

## Category 2

The setting is considered a HCBS setting (not in category 4), but still does not fully comply with the HCBS final rule and will require modifications. The state will assist the provider in areas that may require technical assistance to come into full compliance with the requirements.

	Category 2				
Federally Defined Categories	The setting does not comply with the HCBS final rule, not a category 4 setting, and will require modifications.				
Total # of Settings	<b>75</b>				
Rate and % of Setting Compliance Based on Survey Response	Better	Good	Fair	Poor	No Survey
	85% to 99%	70 to 84%	50 to 69%	49% or less	0%
# of Settings for Each Category	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>70</b>

# Setting Compliance

## Category 3

The setting does not comply with the HCBS requirements and are not home and community based settings as defined at 42 CFR 441.301(c)(5). Hawaii does not provide HCBS services in these types of settings. Below are examples of these settings.

- a nursing facility
- a hospital
- an institution for mental diseases
- an intermediate care facility for individuals with intellectual disabilities (ICF/ID)
- other locations that have qualities of an institutional setting

	Category 3
Federally Defined Categories	The setting cannot meet the HCBS final rule and is not a HCBS setting.
Total # of Settings	<b>3</b>
Rate and % of Setting Compliance Based on Survey Response	N/A
# of Settings for Each Category	N/A

# Setting Compliance

## Category 4

- ❖ The setting is presumed to have qualities of an institution.
- ❖ The state requires onsite validations for all category 4 providers to determine if they are or can come into compliance with the HCBS final rule.
- ❖ All providers in Category 4 will undergo Centers for Medicare & Medicaid Services (CMS) heightened scrutiny process

	Category 4				
Federally Defined Categories	The setting is presumed to have qualities of an institution and will undergo the CMS heightened scrutiny process.				
Total # of Settings	<b>20</b>				
Rate and % of Setting Compliance Based on Survey Response	Better	Good	Fair	Poor	No Survey
	85% to 99%	70 to 84%	50 to 69%	49% or less	0%
# of Settings for Each Category	<b>0</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>

# Setting Compliance

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## Examples of Category 4 settings

- The setting is located in a building that is also a publically or privately operated facility that provides inpatient institutional treatment.
- The setting that is located in a building on the grounds of, or immediately adjacent to, a public institution.
- The setting that has the effect of isolating individuals receiving Medicaid HCBS from the broader community of individuals not receiving Medicaid HCBS (i.e., individuals in the setting have limited, if any, interaction with the broader community).

# A Setting Summary Example

## Adult Day Care (ADC) - QUEST Integration

Individuals in an ADC setting receive services provided through an organized program of personal care, supervision, social services, therapy, and group and leisure activities. Nursing services are not provided in this setting. An ADC serves adults with a physical disability or who are over the age of 65.

Hawaii Administrative Rules (HAR) Chapter 17-1417

	Category 1	Category 2					Category 3	Category 4				
Federally Defined Categories	The setting fully (100%) aligns with the HCBS final rule.	The setting does not comply with the HCBS final rule, not a category 4 setting, and will require modifications.					The setting cannot meet the HCBS final rule and is not a HCBS setting.	The setting is presumed to have qualities of an institution and will undergo the CMS heighten scrutiny process.				
Total # of Settings	2	75					3	20				
Rate and % of Setting Compliance Based on Survey Response	Best	Better	Good	Fair	Poor	No Survey	N/A	Better	Good	Fair	Poor	No Survey
	100%	85% to 99%	70 to 84%	50 to 69%	49% or less	0%		85% to 99%	70 to 84%	50 to 69%	49% or less	0%
# of Settings for Each Category	2	1	1	1	2	70	N/A	0	5	5	5	5

# What's next?

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## Validation

- ❖ The state will conduct onsite visits to validate specific sites (Fall of 2015)
- ❖ Teams of two or three people, including self-advocates, families and state staff will visit some of the settings for validation
- ❖ This will also help the settings with community integration opportunities and where they can improve
- ❖ Instructions and tool will be coming out for public comment in August 2015

# Validation

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Assessments will occur in all four categories that are providing HCBS. Below describes how providers will be chosen for assessment:

Category	# of assessments conducted
1	All
2	40
3	All (upon appeal)
4	All



# What's next?

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The state will publish a list of all providers and let the public know:

- Name
- Location
- Number of Individuals served
- Category
- Compliance score
- Heightened scrutiny (yes or no) for category 4
- Details for the public to support or rebut heightened scrutiny

Public Comment will be available during this process.

# What's next?

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## **Information Sessions**

The state will hold information sessions twice a year for providers. At these sessions, we will update you on the transition plan, give you a chance to review it, and provide comments during these sessions.

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# QUESTIONS?

# For More Information

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State of Hawaii, Department of Human Services,  
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