

## Public Comments

Last Updated 4/31/2016

#	Comment Type	Date	Comment Summary, State Response, and Impact on Transition Plan
1	Public Forum	1/14/15	<p><b>Comment summary:</b> Assure safety of individuals when they are making choices  <b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.  <b>Impact on Transition plan:</b> The State updated the summary at the start of the transition plan that describes that the State of Hawaii will implement this plan in a manner that assures the health and safety of the individuals receiving HCBS.</p>
2	Public Forum	1/14/15	<p><b>Comment summary:</b> Assessments that have already been conducted remain part of their individual service plan (ISP)  <b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.  <b>Impact on Transition plan:</b> The State updated the summary at the start of the transition plan to include that this transition plan does not replace previous assessments that an individual receiving HCBS may have had.</p>
3	Public Forum	1/14/15	<p><b>Comment summary:</b> Questions about how assessments will be conducted  <b>State response:</b> Questions were answered based upon information described in Section 1: Assessment- Residential and Non-Residential Settings of the transition plan.  <b>Impact on Transition plan:</b> No change to plan.</p>
4	Public Forum	1/14/15	<p><b>Comment summary:</b> The State did not provide adequate detail regarding the transition plan at the public forum  <b>State response:</b> The information provided at the public forum in the slide show presentation was at a high level to promote overall understanding by the community. The details of the transition plan are posted on the DHS/MQD website at <a href="http://www.med-quest.us">www.med-quest.us</a>.  <b>Impact on Transition plan:</b> No change to plan.</p>
5	Public Forum	1/14/15	<p><b>Comment summary:</b> Concern about the cost of implementing the transition plan and not reducing services to implement  <b>State response:</b> The State understands this concern and will be aware of areas for increased costs through implementation of the transition plan.  <b>Impact on Transition plan:</b> No change to plan.</p>
6	Public Forum	1/14/15	<p><b>Comment summary:</b> Assuring that providers have standards and training to implement the transition plan  <b>State response:</b> Questions were answered based upon information described in Section 2: Remediation # 5 of the transition plan.  <b>Impact on Transition plan:</b> No change to plan.</p>
7	Written Comment- Parent of individual receiving HCBS	1/30/15	<p><b>Comment summary:</b> One parent expressed concern that offering choice may adversely affect the safety of the individual.  <b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.  <b>Impact on Transition plan:</b> The State updated the summary at the start of the transition plan that describes that the State of Hawaii will implement this plan in a manner that assures the health and safety of the individuals receiving HCBS.</p>

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8	Written Comment- Parent of individual receiving HCBS	1/30/15	<p><b>Comment summary:</b> Parent described that previous assessments should not be disregarded in implementation of the transition plan.</p> <p><b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.</p> <p><b>Impact on Transition plan:</b> The State updated the summary at the start of the transition plan to include that this transition plan does not replace previous assessments that an individual receiving HCBS may have had.</p>
9	Written Comment- Parent of individual receiving HCBS	1/30/15	<p><b>Comment summary:</b> A provider expressed concern about the safety of allowing choices that adversely affect their client.</p> <p><b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.</p> <p><b>Impact on Transition plan:</b> The State updated the summary at the start of the transition plan that describes that the State of Hawaii will implement this plan in a manner that assures the health and safety of the individuals receiving HCBS.</p>
10	Written Comment- Stakeholder submission	1/30/15	<p><b>Comment summary:</b> In addition to member surveys, are there plans to conduct consumer and stakeholder focus groups?</p> <p><b>State response:</b> Not at this time. The State does not have resources to conduct consumer and stakeholder focus groups Statewide. However, the informational sessions described in Section 3: Key Stakeholder Engagement and Public Comment</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
11	Written Comment- Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Will the State conduct an additional session on the HCBS Statewide transition plan? Are there future meetings planned?</p> <p><b>State response:</b> No. However, the My Choice My Way transition plan Section 3: Key Stakeholder Engagement and Public Comment describes informational sessions with Waiver Participants, Families, and Advocates as well as informational sessions with providers. These informational sessions will be conducted twice a year to provide education as well as input into the development and implementation of home and community based services (HCBS) final rule.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
12	Written Comment- Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will the State follow-up with the public on comments it receives on its 14-page Transition Plan Draft? Does it intend to distribute a revised draft for public review, or will it just submit its final Plan to CMS?</p> <p><b>State response:</b> The State submitted its plan to the Centers for Medicare &amp; Medicaid Services (CMS) after including public input into its draft transition plan on March 9, 2015. The CMS submission is posted on the DHS/MQD website.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
13	Written Comment- Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How soon and how will the State make public all the deliverables?</p> <p><b>State response:</b> All deliverables will be posted on the DHS/MQD website. In addition, DHS/MQD will send an e-mail to anyone interested in the My Choice My Way transition plan when the website is updated.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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14	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Is it the State's intent that consumers have to wait until the final Transition project so that consumers do not have to wait two years or more?</p> <p><b>State response:</b> The State has timelines outlined in the plan for completion of activities so that consumers do not have to wait two years for full implementation.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
15	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Will there be public comment into changes to rules and regulations?</p> <p><b>State response:</b> Yes. The State will follow requirements for public comment when making changes to administrative rules.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
16	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> People with disabilities and other stakeholders need to be involved before policies become final.</p> <p><b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.</p> <p><b>Impact on Transition plan:</b> The State added #9 to the My Choice My Way transition plan Section 3: Key Stakeholder Engagement and Public Comment to address this suggestion.</p>
17	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Prior to the Assessors being selected (step 3. In Plan), could the developed process for assessing and analyzing the HCBS settings.</p> <p><b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.</p> <p><b>Impact on Transition plan:</b> The State added public comment as a step into #3 and #4 of the My Choice My Way transition plan Section 1: Assessment – Residential and Non-Residential Setting.</p>
18	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Will selected assessors include non-State employees?</p> <p><b>State response:</b> Yes. Agencies that are part of the My Choice My Way advisory group will participate in the validations.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
19	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Will employed State case managers or State – contracted case managers being used as Assessors?</p> <p><b>State response:</b> The State will not use State case managers or State- contracted case managers to support the assessment process.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
20	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Is a multi-disciplined team that includes consumers under consideration for doing Assessments? If not, why not?</p> <p><b>State response:</b> Consumers that receive a survey may request help from whomever they choose. This may include their multi- disciplinary team.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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21	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will services provided in a person's home be assessed to ensure that such settings comply with the requirements for all settings, including person- centered planning and community access?</p> <p><b>State response:</b> CMS focused its HCBS final rules on changes to both residential and non- residential settings. The final rules do not require going into individuals private homes to assure their final rules are enacted. However, the requirements surrounding person- centered planning will address community access.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
22	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will additional resources needed by consumers (affordable housing, transportation, competitive employment) be addressed to support mandated changes, particularly for transitioning consumers changing LOC settings?</p> <p><b>State response:</b> Collaborative partnerships will be established and strengthened to address affordable housing, transportation, and competitive employment.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
23	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will individual choice be supported for consumers in pursuit of competitive employment? DVR was not on the list of State department "partners".</p> <p><b>State response:</b> Continued collaborative efforts to strengthen and foster community partnerships to support individual choices for competitive employment.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
24	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How does the State intend to educate the physician network that treats these consumers of the mandated changes as they can play a significant role in LOC changes and/or needed resource decisions?</p> <p><b>State response:</b> The State will develop these processes for addressing this question with public input through the assessment, remediation, and public comment phases of the My Choice My Way transition plan.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
25	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> What is considered a reasonable statistical sample of consumers that will receive surveys and how will that selected percentage of consumers be assured to respond?</p> <p><b>State response:</b> DHS/MQD is in the process of compiling the number of individuals receiving services in a residential and non-residential setting to determine the representative sample size. DHS/MQD and DOH/DDD will compile a team of DDD case managers and health plan service coordinators to reach out to individuals who have been sent a survey to offer assistance in completing the surveys. DHS/MQD and DOH/DDD anticipate that will help with completion of the surveys, the response rate will be higher.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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26	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will the State assure that the sample size of consumers contacted will be the actual individuals who complete the survey (rather than family, case workers, or their care home operators)?</p> <p><b>State response:</b> DHS/MQD and DOH/DDD will compile a team of DDD case managers and health plan service coordinators to reach out to individuals who have been sent a survey to offer assistance in completing the surveys. MQD and DDD anticipate that will help with completion of the surveys, the response rate will be higher.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
27	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will the final list of community providers with category settings 1-4 be communicated to the public? How will that list be maintained and who/what department will be responsible for its accuracy? Can individuals comment on it?</p> <p><b>State response:</b> DHS/MQD will be the primary department responsible for maintain this list, though DOH/DDD will have responsibilities to update it as well. The State has a process for providing information into all aspects of implementation of the transition plan.</p> <p><b>Impact on Transition plan:</b> The State will release this list for public input, see #2 of Section 2: Remediation.</p>
28	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Will members, families and disability advocates be involved in the development of the Provider Self- Assessment tool?</p> <p><b>State response:</b> The State understands this concern and will make changes to the transition plan to address it.</p> <p><b>Impact on Transition plan:</b> The provider survey (both residential and non- residential) went out for public comment on March 3, 2015 with a response date by March 17, 2015.</p>
29	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will the State determine whether to submit evidence about a presumptively non- HCBS setting to CMS for consideration through the “heightened scrutiny” process?</p> <p><b>State response:</b> Through assessment and public input. See #18 of the My Choice My Way transition plan Section 1: Assessment- Residential and Non- Residential Setting</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
30	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> How will the State deal with provider settings that might need to be removed from the HCBS programs if they cannot meet the standards of the new regulation? Will the Category 3 and 4 settings be monitored differently than how they are currently?</p> <p><b>State response:</b> The State will develop these processes for addressing this question with public input through the assessment, remediation, and public comment phases of the My Choice My Way transition plan.</p> <p><b>Updated State response:</b> 4/31/16 Please see Section 2: Remediation #6 Provider monitoring to #9 Relocation plan</p> <p><b>Impact on Transition plan:</b> No change to plan. 4/31/16 Updated plan.</p>

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31	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Will corrective action plans for non-compliant providers change from that which is currently used?</p> <p><b>State response:</b> Until Hawaii Administrative Rules are changed to align with the My Choice My Way transition plan, the corrective action plans (CAP) for providers will remain as they are currently. The provider specific transition plans for changes to comply with My Choice My Way will be in addition to or separate from their current CAPs.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
32	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> What are the appeals and grievance processes for providers that disagree with a finding?</p> <p><b>State response:</b> The State will develop these processes for addressing this question with public input through the assessment, remediation, and public comment phases of the My Choice My Way transition plan.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
33	Written Comment-Stakeholder submission	1/30/15	<p><b>Comment summary:</b> Who is responsible for monitoring non-compliant settings and are there timeframes and benchmarks in place for measuring level of compliance improvements? How will this information be made public?</p> <p><b>State response:</b> The State will develop these processes for addressing this question with public input through the assessment, remediation, and public comment phases of the My Choice My Way transition plan.</p> <p><b>Updated State Response:</b> 4/31/16 Please see Section 2: Remediation #6 and #7, provider monitoring.</p> <p><b>Impact on Transition plan:</b> No change to plan. 4/31/16 Updated plan.</p>
34	Public Forum	1/14/16	<p><b>Comment summary:</b> Who is going to be on the training team? Suggestions include Governor Ige, John Gismo, people to ensure the importance of training activities.</p> <p><b>State response:</b> The State will develop these processes for addressing this question with public input through the assessment, remediation, and public comment phases of the My Choice My Way transition plan.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
35	Public Forum	1/14/16	<p><b>Comment summary:</b> Transportation/collaboration is one of the biggest needs on the islands and it's not always available. We need to improve transportation, such as have the State explore and look into better transportation. Find better solutions especially for Big Island because they lack many sources.</p> <p><b>State response:</b> Collaborative partnerships will be established and strengthened to address transportation.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
36	Public Forum	1/14/16	<p><b>Comment summary:</b> On the website questions were not all answered will there be an update for the Q&amp;A on the website?</p> <p><b>State response:</b> The State has addressed questions and comments and has updated the My Choice My Way Public Comments section on the DHS/MQD website.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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37	Public Forum	1/14/16	<p><b>Comment summary:</b> Heightened scrutiny on what criteria was used to select agencies between categories, what are the next steps?</p> <p><b>State response:</b> The State conducted an initial assessment of settings using the self-assessment survey then used CMS regulatory requirements to determine which type of setting will undergo heightened scrutiny. See for details <a href="https://www.medicaid.gov/medicaid-chip-program-information/by-topics/long-term-services-and-supports/home-and-community-based-services/downloads/requirements-for-home-and-community-settings.pdf">https://www.medicaid.gov/medicaid-chip-program-information/by-topics/long-term-services-and-supports/home-and-community-based-services/downloads/requirements-for-home-and-community-settings.pdf</a></p> <p>Next steps for a category 4 setting, see the updated transition plan, Section: 2 Remediation #2, #4, and #6.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
38	Public Forum	1/14/16	<p><b>Comment summary:</b> Few questions regarding the participant's surveys, Question #1: Did the participant choose the place? Question #2: Who is the participant? Is it the actual participant or can the guardianship be considered the participant?</p> <p><b>State response:</b> The self-assessment survey allowed the individual completing the survey to identify whether or not they received any help completing the survey. It also requested that the helper's relationship to the individual be identified.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
39	Public Forum	1/14/16	<p><b>Comment summary:</b> Where do we categorize people who cannot communicate for themselves or is blind?</p> <p><b>State response:</b> During onsite visits, review teams were able to arrange for sign language or special accommodations to help their specific needs.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
40	Public Forum	1/14/16	<p><b>Comment summary:</b> Site validation specific to Non-residential, when their data gets assigned a category providers would like to know how do they find information of the outcomes of the validations and how did they fall in the assigned category?</p> <p><b>State response:</b> The State has updated the transition plan and included the outcome from the validations for both residential and non-residential settings. The list will be available for public input during the public comment period. The list will be available on the DHS/MQD website.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
41	Public Forum	1/14/16	<p><b>Comment summary:</b> Can Medicaid providers transport non-Medicaid providers? Are they allowed to transport Medicaid and non-Medicaid participants? They would like to see us working together to help provider transportation.</p> <p><b>State response:</b> The State recognizes that transportation is an important issue. The State will continue to collaborate with stakeholders and community partners to identify creative strategies.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
42	Public Forum	1/14/16	<p><b>Comment summary:</b> Limits of financial and identifying particular acts.</p> <p><b>State response:</b> The State has noted the comment.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>



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43	Public Forum	1/14/16	<p><b>Comment summary:</b> Regarding employment with developmental disabilities, that don't seem to merge together.</p> <p><b>State response:</b> The State has noted the comment.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
44	Public Forum from a parent of an individual receiving HCBS	1/14/16	<p><b>Comment summary:</b> Parent believes that MCMW is a great idea/program however she wonders if independence will lead to more isolation.</p> <p><b>State response:</b> The State understands your concern, however, we must look into self-determination in how we ensure people are making responsible choices. Although the concerns of parents are valid, we must provide the opportunity for the member to make informed choices regardless of whether or not we agree with the decision. Sometimes lessons are best learned after the person experiences the consequences of such decisions. Our roles are to assure the health and safety of the member as we encourage them to make these decisions for themselves.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
45	Public Forum	1/14/16	<p><b>Comment summary:</b> Suggest we must look into what administrative rules must be changed and then update these specific rules that needs adjustments.</p> <p><b>State response:</b> The State has updated the transition plan in Section: 2 Remediation #1 to include a systemic remediation of all State standards.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
46	Public Forum	1/14/16	<p><b>Comment summary:</b> Regarding training recommendations they will like us to come out in person to different sites and hold trainings at the sites with more information available many feel this way won't feel so intimidating.</p> <p><b>State response:</b> The State has updated the transition plan in Section: 2 Remediation #5 to include provider specific training. The State will take the recommendation into consideration in regards to a training in person and creating an environment that is less intimidating.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
47	Public Forum	1/14/16	<p><b>Comment summary:</b> If found Non-compliant will funding be available for the agency to become in compliant, is the State willing to provide these funds?</p> <p><b>State response:</b> The State will not provide funds for providers. Providers are responsible for making the appropriate changes to come into compliance with the HCBS final rule.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
48	Public Forum	1/14/16	<p><b>Comment summary:</b> Once agencies are in compliance what does the audit look like, what are the expectations for ongoing monitoring? For ex. Annual review, in person survey, web, and stand alone, they recommend to incorporate an audit.</p> <p><b>State response:</b> The State updated the transition plan, see Section: 2 Remediation #6 and #7 that include ongoing monitoring and compliance.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
49	Public Forum	1/14/16	<p><b>Comment summary:</b> Suggest training and use of technology for more interaction and help with the accommodation of time.</p> <p><b>State response:</b> The State will take into consideration the use of technology for some of the future trainings.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>



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50	Public Forum	1/14/16	<p><b>Comment summary:</b> Would like better access to standardized forms for training.</p> <p><b>State response:</b> Following each training, the State will post all training materials on the DHS/MQD website. See the updated transition plan, Section 2: Remediation #5 Mandatory provider training.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
51	Public Forum	1/14/16	<p><b>Comment summary:</b> When the new rules are implemented do you think the training will be done individually for an agency or will it be a group training with other agencies? Prefers individual training by agency.</p> <p><b>State response:</b> The mandatory trainings will be provider type specific, primarily in a group. Individual trainings by agency may be requested through DHS/MQD. This type of training is subject to the trainer availability. See the updated transition plan, Section: 2 Remediation #5 Mandatory provider training.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
52	Public Forum	1/14/16	<p><b>Comment summary:</b> Who will be trained?</p> <p><b>State response:</b> All training will be mandatory for all providers. See response to question #51 of in this Public Comment section. Using the “train the trainer” model, the MCMW advisory group will assist in selecting the trainers.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
53	Public Forum	1/14/16	<p><b>Comment summary:</b> Recommendation that there needs to be a memorandum agreement to develop a trained curriculum for primary care givers or professional staff with the university system to help train and support.</p> <p><b>State response:</b> The State will consider the recommendation to use a memorandum of agreements between the State and the trainers.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
54	Public Forum	1/14/16	<p><b>Comment summary:</b> Recommendation that training for individual highly recommended to be done face to face. Using the web is partially effective because it can be complex. Many find face to face training easier.</p> <p><b>State response:</b> Please see the State response to question #46 and #49 in this Public Comment section.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
55	Public Forum	1/14/16	<p><b>Comment summary:</b> Do all islands have all licensed facilities and do all islands have access to these facilities if not what are your plans to make it available in the future?</p> <p><b>State response:</b> The State understands this concern and will analyze provider networks statewide.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
56	Public Forum	1/14/16	<p><b>Comment summary:</b> Can the requirements combine different licensing types on the neighbor island?</p> <p><b>State response:</b> The State understands this concern and will review this option statewide.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
57	Public Forum	1/14/16	<p><b>Comment summary:</b> Suggest to research cases on what’s happening out in the field such as if the satisfaction level and curriculum match the needs.</p> <p><b>State response:</b> The State will consider this for ongoing monitoring and supports.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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58	Public Forum	1/14/16	<p><b>Comment summary:</b> Suggest helping the provider get into compliance, by working with the participants to find their likes, wants, and needs. Get more inclusive about participants as well as the care home/facility.</p> <p><b>State response:</b> The State will have mandatory provider trainings on Person Centered Planning to address this.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
59	Public Forum	1/14/16	<p><b>Comment summary:</b> Suggest working with participants to develop facilities to become in compliance, maybe the participant wants a choice to relocate.</p> <p><b>State response:</b> The State supports participant choice of setting. Please see the updated transition plan, Section 2: Remediation #9 for Relocation plan for a participant in a setting that cannot meet the HCBS requirements.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
60	Public Forum	1/14/16	<p><b>Comment summary:</b> Struggles of family and foster families. Suggest that foster families need to better obtain what needs to be done. Care home operators needs to be more engaged with the participants.</p> <p><b>State response:</b> The State will have mandatory provider trainings on Person Centered Planning to address this.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
61	Public Forum	1/14/16	<p><b>Comment summary:</b> Request the Department that process the paperwork give more flexibility and time for the neighbor islands because there is much less access for transportation as well as farther distances compared to Oahu. More consideration of deadlines for the neighbor islands.</p> <p><b>State response:</b> The State acknowledges your request and will work collaboratively to get settings into compliance by March 2019.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
61	Public Forum	1/14/16	<p><b>Comment summary:</b> Require providers to access support and services that are not specifically assigned such as improving services with other available resources by going beyond funded programs to expand their horizons.</p> <p><b>State response:</b> The State will have a mandatory provider training on Person Centered Planning to address this. Supplemental trainings or materials may be provided to educate case managers, providers, and participants of other programs that also support community integration.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
62	Public Forum	1/14/16	<p><b>Comment summary:</b> An individual from a community care foster family home said there is no fun in foster homes maybe they should get together every so often to have fun with their foster families. Such as going to the movies or being able to go out or go to the mall to shop.</p> <p><b>State response:</b> The State will have a mandatory provider training on Person Centered Planning to address this.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

## Public Comments

Last Updated 4/31/2016

63	Public Forum	1/14/16	<p><b>Comment summary:</b> 1915(c) developmental disabilities eligible participant wants to go to college how do they address the needs for hours for class time? Support is required for success in activities such as college because not only is there class time there is also homework time and etc. Which can pertain to services outside of the budget.</p> <p><b>State response:</b> There are a number of supports available to individuals with I/DD enrolled in the 1915(c) waiver who want to pursue post-secondary education or vocational training. These supports could assist an individual to participate fully in campus life, including waiver services, developing natural supports with fellow students, using campus resources and vocational rehabilitation services. In the waiver renewal application, the State has proposed a service, Community Learning Supports, which could provide some of the supports that a student may need in post-secondary education or training. Currently, the DOH/DDD is entering into a partnership with the University of Hawaii/Centers for Disability Studies and the Division of Vocational Rehabilitation around a pilot project to support several individuals with I/DD to attend college with support coordinated between the three partners. The State will continue to collaborate with individuals, families, state agencies and colleges/universities/vocational training programs to expand opportunities for individuals to pursue post-secondary or vocational activities.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
64	Public Comment-Email	1/14/16	<p><b>Comment summary:</b> The topics and the public inputs are very interesting. My only concern is when the training will be implemented would it be possible that the only individuals who are the primary caregivers in each CCFFH's will be the one to attend. To avoid more expenses from the Med-QUEST office. Because, the primary caregivers are the holder of the certificate of their homes who deals with the rules and regulations of the CCFFH program.</p> <p><b>State response:</b> The State will have a mandatory provider training on Person Centered Planning to address this. It is important that the primary caregiver and any substitute caregiver that has direct contact with a Medicaid beneficiary in any type of home receive the proper training. The State will provide continuous oversight and monitoring to ensure that all providers are trained and settings reach compliance.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
65	Public Comment-Email	1/14/16	<p><b>Comment summary:</b> I wanted to ensure you are aware of the transportation issues we face. Much of our Island has NO public transportation. Where we are in Honokaa and all along the Hamakua and Kohala coast there is not even a taxi service available. This is true for the majority of our Island. We try hard to accommodate the choices of our population by providing mileage to the DSW's. Obviously with the costs to the organizations constantly on the rise, this becomes increasingly challenging. We don't have the cheaper, public transportation as an option. I know our Island is unique, partly due to our sheer size, please take into consideration these challenges when you delegate funding for these new programs as well as the ones we already have. Having said this, I also want to express how excited I am at the opportunities coming to those we serve with the new service options.</p> <p><b>State response:</b> The State recognizes that transportation is an important issue. The State will continue to collaborate with stakeholders and community partners to identify creative strategies.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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66	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> With the low percentage of 2015 Participant survey responses provided for both Residential and Non-Residential settings fewer than half of those surveyed, do you still think that 5% is a reasonable statistical sample of consumers?</p> <p><b>State response:</b> The self-assessment surveys was an initial approach to establishing a baseline for current provider compliance. The State will consider a different strategy for gathering information from consumers during the remediation phase.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
67	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> How will the State ensure going forward that it receives adequate ongoing information from consumers about each residential or non-residential site?</p> <p><b>State response:</b> The State agency that is responsible for the ongoing oversight and monitoring will provide updates during the MCMW advisory meetings. This includes provider and participant concerns or issues. Providers and participants will continue to have the opportunity to express any concerns or comments via phone, mail, email, or information sessions.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
68	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> Were site visits made to all the providers who did not complete a Provider survey?</p> <p><b>State response:</b> No. Please see the methodology for site validation on the updated transition plan, Section 1: Assessment #7</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
69	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> What is the grievance process for consumers and their families to file complaints about non-compliant settings and what are the remediation and appeal procedures? How will the public be educated on these procedures?</p> <p><b>State response:</b> The State will develop these processes for addressing this question with public input through the assessment, remediation, and public comment phases of the My Choice My Way transition plan.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
70	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> How can the public access any State proposed changes for review before formal hearings are scheduled? Will these proposed changes be available on the website for review in advance, before any hearings are scheduled?</p> <p><b>State response:</b> The State will upload any documents needed for public comments in a timely manner. The public notification process will remain the same, see the updated transition plan, Section 3: Stakeholder Engagement and Public Comment #1 and #2.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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71	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> It is noted that the State and its partners will conduct informational sessions <u>every 6 months</u> for stakeholders; however, the new regulations require that a Public Hearing should be held for "any significant change" to the Transition Plan. Would that not include any changes made as result of:</p> <ul style="list-style-type: none"> <li>• Public Comment</li> <li>• Remediation process for Category 4 Providers</li> <li>• Any Proposed rules, policy changes, etc.</li> <li>• Any revised 1915 Waiver Application submitted</li> </ul> <p><b>State response:</b> The informational sessions are used for stakeholder engagement where education may be provided and updates are shared. The State will comply with the public comment requirements set forth for all significant changes such as proposed rule changes and amendments to the 1915(c) Waiver. Please see the updated transition plan, Section 3: Stakeholder Engagement and Public Comment #1, #2, and #5.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
72	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> The State had an initial 4/15/15 date to review current statutes, rules, regulations, standards, or other requirements to identify any needed changes for full compliance with HCBS settings. How do we know this deadline was met as there has been little communication with the public on this process? How will the State provide ongoing status reports?</p> <p><b>State response:</b> The State has developed a systemic remediation crosswalk with proposed time of completion. The State will use the informational sessions as a way to communicate the public on the status on the rule changes. See #71 of Q&amp;A and Section 2: Remediation #1.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
73	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> The Plan continues to lack detail in areas, such as:</p> <ul style="list-style-type: none"> <li>• How will the State deal with provider settings that might need to have clients if they cannot meet the standards of the new regulation</li> <li>• Relocation plan for beneficiaries in settings that cannot be remediated/ Moving clients from/to different settings</li> <li>• Ensuring ongoing compliance from point of initial assessment through recertification (step by step)</li> </ul> <p>Is there a timeframe when these details will be made public?</p> <p><b>State response:</b> See the updated transition plan, Section 2: Remediation #5, #6, #7, and #9. The State will develop detailed processes for addressing this question with public input through remediation, and public comment phases of the My Choice My Way transition plan.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
74	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> How will the public be routinely notified of any provider sanctions or terminations as a result of non-compliance?</p> <p><b>State response:</b> State agencies providing oversight and monitoring will report to DHS/MQD and the advisory group on a monthly basis. The provider list will be updated on the DHS/MQD website, semi-annually or during informational sessions.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>

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75	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> There should be more "overlap" of information between the Transition Plan and the new 1915 Waiver Application (as any Transition is impacted by the benefits available when the Waiver is approved by CMS). Is there a crosswalk planned for public review to connect these two mighty efforts by Med-QUEST and I/DD?</p> <p><b>State response:</b> DOH/DDD and DHS/MQD have completed the 1915(c) Waiver Renewal Application. A copy will be available for viewing on both websites, see attachment #2 for specific wavier details on meeting the HCBS final rule.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
76	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> In the likelihood that more emphasis on community integration will produce an increase in changes of community settings for individuals (new residence, revised day program schedules, work training and employment settings, transportation, etc.) will the new Waiver accommodate better <i>crisis intervention planning</i> – including better understanding and training in recognizing crisis triggers and early intervention- for individuals, families and community setting providers? Further, can crisis intervention planning become mandatory in the ISP process for all individuals?</p> <p><b>State response:</b> Crisis intervention planning The State agrees with the commenter that crisis planning can be strengthened for individuals who may experience behavioral challenges. The State will continue to work with individuals, families, caregivers, and community partners to review current practices and receive input on ways to strengthen the system of supports to improve crisis planning at the individual and service levels.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
77	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> There is a great emphasis on Provider training needed to implement the Transition Plan in future, yet little detail has been provided on how this will happen.</p> <p><b>State response:</b> See the updated transition plan, Section 2: Remediation #5 Mandatory provider training and response to #51 in this Public Comment section.</p> <p><b>Impact on Transition plan:</b> Updated plan.</p>
78	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> Will Quality standards be modified to address any changes that are made to either the Transition Plan or the 1915 Waiver Application as a result of public comments?</p> <p><b>State response:</b> DOH/DDD and DHS/MQD have completed the 1915(c) Waiver Renewal Application. A copy will be available for viewing on both websites, see updated quality measures for specific wavier details on meeting the HCBS final rule.</p> <p><b>Impact on Transition plan:</b> No change to plan.</p>
89	Public Comment-Email	2/26/16	<p><b>Comment summary:</b> With so many variables required by island transportation, should that be addressed as a separate "category"!</p> <p><b>State response:</b> The State recognizes that transportation is an important issue. The State will continue to collaborate with stakeholders and community partners to identify creative strategies. Transportation will be reviewed as a separate system issue.</p> <p><b>Impact on Transition plan:</b> No plan change.</p>

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